



Water Services Regulatory Board

5th FLOOR, NHIF BUILDING, NGONG RD. P.O. BOX 41621-00100 GPO NAIROBI, KENYA TEL: +254(0)202733561
+254(0)709482000 Email:info@wasreb.go.ke Website: www.wasreb.go.ke

WASREB/TARIFF/003 VOL.XXXVI/ (124)

9th June 2025

The Managing Director,
Kibwezi - Makindu Water & Sanitation Company Limited
P.O Box 104-90137
KIBWEZI

RE: NOTICE OF TARIFF ADJUSTMENT FOR KIBWEZI MAKINDU WATER & SANITATION COMPANY (KIBMAWASCO) FOR THE PERIOD 2024/2025 – 2026/2027

We are pleased to inform you that WASREB has approved the Regular Tariff Application for Kibwezi Makindu Water & Sanitation Co. Ltd (KIBMAWASCO) pursuant to Section 72(b) of the Water Act 2016 for the period **2024/2025 – 2026/2027**, as per Gazette **Notice No. 7304** in **Kenya Gazette Vol CXXVII – No. 108 dated 30th May 2025. (see attachment)**. A summary of the approval is provided in the **Annex** below.

The adjusted tariff will take effect one (1) month after the publication of this gazette notice. You are required to comply with the approved tariff and the conditions attached.

Richard Cheruiyot
Ag. **CHIEF EXECUTIVE OFFICER**

CC.

The Governor,
County Government of Makueni
P.O. Box 78-90300
MAKUENI – (Attn: County Executive Committee Member Water, Sanitation, Environment and Climate Change)

Chief Executive Officer
Tanathi Water Works Development Agency
KIDP Building, Kalawa Road
Private Bag
KITUI

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1.0 Approved Tariff Structure for the period 2024/2025 to 2026/2027

1.1 Water Tariff

Consumer Categories	Consumption Block	Approved Tariff
	(M ³)	(Kshs/M ³)
Domestic/Residential	1-6	113
	7-20	135
	21-50	150
	51-100	165
	101-300	180
	>300	203
Multi-Dwelling Units	Flat Rate per M ³	116
Commercial/Industrial/Government/Institutions	1-50	155
	51-100	188
	101-300	203
	>300	225
Public Schools, Colleges and Universities	1-600	135
	601-1200	158
	>1200m ³	173
Browsing points	Per M ³	135
Kiosks	Per M ³	53
Water Projects	Per M ³	90

Customers with non-functional meters shall be billed based on the average of the last three months' bills.

1.2 Indexation

The utility's approved tariffs for water and sewerage shall be eligible for annual indexation, as per the Water Services Regulatory Board (WASREB) regulations. The inflation adjustment shall come into effect every July of the tariff period, commencing July 2026.

1.3 Miscellaneous Charges

Item/ Service	Charge (Ksh.)
Water Deposit	
Category of consumer	
Domestic	2500
Retail shops less than 10m ³	3000
Retail shops more than 10m ³	3,500
Bar and restaurants less than 15 m ³	4000
Bar and restaurants more than 15 m ³	6,000
Hotel class "A" and "B" less than 150 m ³	12,000
Hotel class "A" and "B" more than 150 m ³	15000
Hotel class "C" and "D" less than 150 m ³	18000
Hotel class "C" and "D" more than 150 m ³	20,000
Hospitals and Health centres more than 150 m ³	20,000
Hospitals and Health centres less than 150 m ³	12,000
Schools and other institutions more than 200 m ³	20,000
Schools and other institutions less than 200 m ³	10,000

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Item/ Service	Charge (Ksh.)
Minor construction sites of more than 200 m ³	15,000
Major construction sites more than 300 m ³	50,000
Light industries less than 200 m ³	30,000
Medium industries between 200 m ³ and 300 m ³	50,000
Heavy industries of more than 300 m ³	100,000
Water Kiosks	5,000
Customers with only sewer connection are to be charged a deposit equivalent to a water connection	
Other Charges	
Service	
New water connection fee – Connection size: ½ inch to 1 inch	2,500
New water connection fee – Connection size: 1.5 inches to 3 inches	7,500
New water connection fee – Connection size above 3 inches	15,000
Water Reconnection fee – at meter point	1,000
Water Reconnection fee – at mains	5,000 and double deposit
Tanker – 8000 & 16,000 litres	2,500 & 5,000 respectively per tanker within the WSP area for all consumers
Sale of water Per M ³ at bowsing point (own tanker)	135
Replacement of stolen or damaged meters	100% of the market cost of the meter
Meter testing on request	500
Special meter reading under customer's request	500
Sewer Connection- Residential/ Domestic	5,000
Sewer Connection- Commercial, Government, Schools, Universities and Colleges	7,500
Sewer Connection- Industrial	15,000
Private sewer unblocking	2,500
Leak detection services	1,000
Sewer Reconnection fee	15,000
Printing of customer's statement under own request	200
For cutting off the supply at the request of the consumer	200
For turning on the supply otherwise than in respect of a first connection	200
Exhauster Services (Company Exhauster)	5,000 for other customers and 4,000 for informal settlements
Private Exhausters (Dumping into the company's sewer system)	15,000 per Truck per month
Penalties	
Illegal water connection, -Commercial, Industry, Construction (Fraud)	100,000 plus estimated consumption during the period of illegality
Illegal water connection, (Fraud) – Domestic	30,000 plus estimated consumption during the period of the illegality
Overcharging (fraud) at water kiosk	15,000
Illegal sewer connection- Commercial, Industry, Construction	100,000
Illegal sewer connection- Domestic, Government, Schools, Universities & Colleges	30,000
Self-reconnection after cut-off for non-payment	5,000 and billing to be backdated from the date of cut-off
Surcharge for tampering with meters (this to include meter removal, reversing of meter etc)	5,000
Surcharge for direct suction of water from the supply line using a pump	10,000

2.0 Cost Summary

Below is the summary of the recommended cost structure that makes up the total costs to be incurred by KIBMAWASCO during the tariff period:

Expenditure Item	2023/24	2024/25	2025/26	2026/27
Operations	93,416,903	111,003,000	111,045,014	115,911,269
Maintenance	4,761,196	6,151,240	6,907,214	7,787,142
Regulatory Levy	3,407,295	4,471,521	5,459,153	5,697,076
Total O&M Costs	101,585,394	121,625,761	123,411,381	129,395,487
Investment Costs	-	18,413,056	24,636,200	27,640,500
Debt Repayment	104,223	578,469	482,431	-
Total Costs	101,689,617	140,617,286	148,530,013	157,035,986
Total Billing (KShs)	86,454,572	111,788,017	136,478,819	142,426,893
Collection Efficiency (%)	95%	95%	95%	95%

Projected Revenue	82,131,843	106,198,616	129,654,878	135,305,548
O&M Cost Coverage	81%	87%	105%	105%
Total Cost Coverage	81%	76%	87%	86%

3.0 Conditions attached to the tariff approval

The conditions attached to this approval, which shall form part of the license conditions of KIBMAWASCO, are:

i. Service Delivery Conditions attached to the Tariff

Service Delivery Conditions				
Target	2023/2024	2024/2025	2025/2026	2026/2027
Water Coverage (%)	40%	41%	42%	43%
Water quality standards (%)	100% Compliance with Standards			
Personnel Expenditure as % of O&M	52%	48%	48%	48%
Maintenance Expenditure as % of O&M	5%	5%	6%	6%
Investment Expenditure as a % of Total	0	13%	17%	18%
Non-Revenue Water	57%	56%	54%	52%
Hours of Supply (Hrs.)	14	15	18	19
Staff per 1000 connections	13	13	12	12
Metering ratio (%)	100%	100%	100%	100%
Collection Efficiency (%)	95%	95%	95%	95%
Resale at Kiosk	3Kshs/20-liter jerrican			

- ii. **Annual budgets:** The WSP shall adhere to the budgetary levels set in the tariff.
- iii. **Surpluses:** The surpluses realised during the tariff period shall be used to implement priority service delivery capital projects approved by WASREB.
- iv. **Reporting:** The utility shall submit quarterly performance reports to WASREB in the prescribed format.
- v. **Catchment protection:** The utility shall undertake measures to conserve/ protect catchment areas of their water source as part of corporate social responsibility
- vi. **Regulatory Levy:** The utility is to pay monthly regulatory levy based on 4% of the total turnover which is inclusive of billing of other services and interest income earned.
- vii. **Subsidy from the County Government of Makueni:** The County Government of Makueni shall provide an annual budget subsidy of Kshs. 36,000,000 (thirty-six million) towards system maintenance and investments as factored in this tariff.
- viii. **Investments:** The utility shall undertake the investments in **Table 1:**

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Table 1: Investments

FY 2024-2025									
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS	UNIT	QUANTITY	UNIT COST	PROJECT COST (KSH)	
A. Regional Master meters	Makindu area	-	2" Dia	Installation of District meters	No.	2	230,000	460,000	
	Kibwezi area	-	2" Dia	Installation of District meters	No.	4	230,000	920,000	
				Sub-Total				1,380,000	
B. Water quality	Water treatment equipment	Chlorine comparator kit c/w Sample pair cell and disc	2000+	-	No.	2	149,928	299,856	
		Pocket pro+ multi 2 tester ph/cond/tds/salinity		-	No.	1	90,480	90,480	
		Chlorine dozer	1,000l capacity	-	No.	1	890,000	890,000	
C. Automation	Accounting and Stores software	Accounting and stores management software		-	No.	1	2,500,000	1,280,336	
		-	-	Capacity building of the staff	No.			2,500,000	
		-	-	Office Desk top computers	No.	7	140,000	980,000	
D. NRW Reduction Plan	To reduce NRW from 57% to 56%	-	-	Office lap-tops	No.	4	170,000	680,000	
				Sub-Total				4,160,000	
				Water Pipeline Locator Machine	No.	1	350,000	350,000	
				Water pipeline leak detector machine	No.	2	111,360	222,720	
				Supply and delivery of consumer meter DN 15mm Diameter R200	No.	1,000	3,800	3,800,000	
E. Motor Vehicles and Motorcycles	Transports Operations			Supply and delivery of customer meter accessories i.e Saddle clamp, Gate Valve,	No.	1,000	6,560	6,560,000	
				Sub-Total				10,932,720	
				Motorcycle, Trail, 151 - 180cc	No.	3	220,000	660,000	
				Sub-Total				660,000	
				TOTAL				18,413,056	

FY 2025-2026									
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS	UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)	
A. Water quality	Water treatment equipment	Pocket pro+ multi 2 tester ph/cond/tds/salinity	-	-	No.	1	90,480	90,480	
		Chlorine dozer	1,000 l capacity	-	No.	2	890,000	1,780,000	
		Purchase of Portable Turbidimeters	0 to 1000 NTU	-	No.	1	522,000	522,000	
B. Automation	Accounting and Stores			Sub-total				2,392,480	
		-	-	Office Desk Top Computers	No.	2	147,000	294,000	
		-	-	Office Laptops	No.	2	178,500	357,000	

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FY 2025-2026									
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS		UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)
C. NRW Reduction Plan	To reduce NRW from 56% to 54%	-		Sub -Total					
				Water Pipeline Locator Machine		No.	1	350,000	651,000
				Water pipeline leak detector machine		No.	2	111,360	350,000
				GIS Mapping and DMA Zoning		No.	1	2,300,000	222,720
				Supply and delivery of consumer meter DN 15mm Diameter R200		No.	2,000	6,560	2,300,000
				Sub-Total					13,120,000
									15,992,720
D. Motor Vehicles and Motorcycles	Transport Operations	-		Motorcycle, Trail, 151 - 180cc		No.	5	220,000	1,100,000
				Single Cab Pick-up, 4x4, LWB, 2400-3000 cc, Diesel		No.	1	4,500,000	4,500,000
				Sub-Total					5,600,000
				TOTAL					24,636,200
FY 2026-2027									
TARGETTED INVESTMENT	PROJECT AREA	GUIDE	SIZE	SAMPLE DESCRIPTIONS		UNIT	UNIT COST	QUANTITY	PROJECT COST (KSH)
A. NRW Reduction Plan	To reduce NRW from 54% to 52%	-		-	Water pipeline leak detector machine	No.	2	111,360	222,720
B. Capital Works	Alligon-Mbui Nzau pipeline	-	6" dia	Sub -Total					8,409,600
				Supply, deliver and instal 6" dia hdpe pipe and fittings required to connect the booster pump @ alligon pumping station and mbui nzau town to the existing upvc old pipeline and test flow		No.	1	19,230,900	19,230,900
				Sub - Total					19,230,900
				TOTAL					27,640,500

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